

Particulars

About Your Organisation

1.1 Name of your organization

Interchem Agencies Limited

1.2 What is/are the primary activity(ies) or product(s) of your organization?

- Oil Palm Growers
 - Palm Oil Processors and/or Traders
 - Consumer Goods Manufacturers
 - Retailers
 - Banks and Investors
 - Social or Development Organisations (Non Governmental Organisations)
 - Environmental or Nature Conservation Organisations (Non Governmental Organisations)
 - Affiliate Members
 - Supply Chain Associate
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1.3 Membership number

2-0419-13-000-00

1.4 Membership category

Ordinary

1.5 Membership sector

Palm Oil Processors and/or Traders

Palm Oil Processors and Traders**Operational Profile****1.1 Please state your main activity(ies) within the supply chain**

- Refiner of CPO and CPKO
 Post-refinery processor
 Trader with physical possession
 Trader without physical possession
 Kernel Crusher
 Food and non-food ingredients producer
 Power, energy and bio-fuel
 Animal feed producer
 Producer of oleochemicals
 Distributor and wholesaler
 Other

Palm Oil and Certified Sustainable Palm Oil Use**2.1 Please include details of all operations using palm oil majority owned and/or managed by the member and/or related entities****2.1.1 In the markets where you operate, in which do you supply goods containing palm oil and oil palm products?**

- Australia
- New Zealand

2.1.2 Do you have a system for calculating how much palm oil and oil palm products you handle?

Yes

2.1.3 In which markets where you operate, do you calculate how much palm oil and oil palm products you handle?

- Australia
- New Zealand

2.2 Volumes of palm oil and oil palm products**2.2.1 Total volume of crude and refined Palm Oil handled/traded/processed in the year**

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2.2.2 Total volume of crude and refined palm kernel oil handled/traded/processed in the year

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2.2.3 Total volume of Palm Kernel Expeller handled/traded/processed in the year

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2.2.4 Total volume of other palm-based derivatives and fractions handled/traded/processed in the year

4,076.00 Tonnes

2.2.5 Total volume of all palm oil and oil palm products handled/traded/processed in the year

4,076.00 Tonnes

2.3 Volumes of palm oil and oil palm products certified**2.3.1 Volume handled/traded/processed in the year that is RSPO-certified (Tonnes):**

Description	Crude and Refined Palm Oil	Crude and Refined PKO	PKE	Other Palm-based Derivatives and Fractions
2.3.1.1 Book & Claim				
2.3.1.2 Mass Balance				
2.3.1.3 Segregated				
2.3.1.4 Identity Preserved				
2.3.1.5 Total volume	-	-	-	-

2.3.2 How much certified products have you sold to other RSPO certified companies ? (tonnes)

Description	Crude and Refined Palm Oil	Crude and Refined PKO	PKE	Other Palm-based Derivatives and Fractions
2.3.1 Book & Claim	-	-	-	-
2.3.2 Mass Balance	-	-	-	-
2.3.3 Segregated	-	-	-	-
2.3.4 Identity Preserved	-	-	-	-
2.3.5 Total volume	-	-	-	-

2.4 Total annual crude, refined palm kernel oil and derivatives production (only if applicable)

0 Tonnes

2.5 What is the percentage of certified sustainable palm oil in the total palm oil your company sells in:**2.5.1 Africa**

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2.5.2 Australasia

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2.5.3 Europe

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2.5.4 North America

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2.5.5 South America

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2.5.6 Middle East

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2.5.7 China

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2.5.8 India

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2.5.9 Indonesia

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2.5.10 Malaysia

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2.5.11 Asia

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Time-Bound Plan**3.1 Year of first supply chain certification (planned or achieved)**

2019

3.2 Year expected to/or started to handle/trade/process any RSPO-certified palm oil and oil palm products

2019

3.3 Year expected to achieve 100% RSPO certification of all supply chains

2030

Comment:

We have not made the progress we had hoped to make. Manufacturers are charging a premium for the CSPO certified material. Our customers are generally never prepared to pay more for raw materials, especially under the current extremely difficult economic conditions. They are looking for cost reductions not cost increases.

3.4 Year expected to only handle/trade/process 100% RSPO-certified palm oil and oil palm products

2030

Comment:

We estimate that there will be customers (e.g., technical users) that will never be prepared to pay the premium for the certified products. These customers are unlikely to use 100% certified palm oil derived products (i.e., glycerine) without end user market pressures.

3.5 Which countries that your organization operates in do the above own-brand commitments cover?

Australia, New Zealand

3.6 How do you proactively promote RSPO and RSPO certified sustainable palm oil and oil palm products to your customers?

We discuss sustainability with our customers and supply information or RSPO certificates requested. We direct them to the RSPO website and advise them to seek RSPO membership. We have requested that our suppliers maintain their RSPO trademark licences. We have also maintained our Distributors and Traders Licences.

Trademark Use**4.1 Do you use or plan to use the RSPO trademark on your own brand products?**

No

Please explain why:

We are an importer and trader/distributors therefore we do not have our own brand of palm derived products.

Actions for Next Reporting Period

5.1 Outline actions that you will take in the coming year to promote the use of RSPO certified sustainable palm oil and oil palm products along the supply chain

We will continue to discuss sustainability with our customers and supply any information requested. We direct them to the RSPO website and advise them to seek RSPO membership. We took part in the last e-Trace and RSPO webinars. We also intend to attend an RSPO Technical/Marketing workshop when one is next held in New Zealand.

Reasons for Non-Disclosure of Information**6.1 If you have not disclosed any of the above information please indicate the reasons why****Application of Principles & Criteria for all members sectors****7.1 Do you have organizational policies that are in line with the RSPO P&C, such as:**

- Water, land, energy and carbon footprints
- Land Use Rights
- Ethical conduct and human rights
Uploaded file: [P-Policies-to-PNC-ethicalconducthr.pdf](#)
- Labour rights
Uploaded file: [P-Policies-to-PNC-laborrights.pdf](#)
- Stakeholder engagement
Uploaded file: [P-Policies-to-PNC-stakeholderengagement.pdf](#)
- None of the above

7.2 What best practice guidelines or information has your organization provided in the past year to facilitate the uptake of RSPO certified sustainable palm oil and oil palm products? What languages are these guidelines available in?

We utilise information (in English) provided by RSPO on the RSPO website to assist our customers with their queries. We also refer our customers to the RSPO website.

GHG Emissions**8.1 Are you currently assessing the GHG emissions from your operations?**

Yes

URL: www.epa.govt.nz/e-m-t/reports/ets_reports/annual/Pages/default.aspx

8.2 Do you publicly report the GHG emissions of your operations?

No

Please explain why

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Support for Smallholders**9.1 Are you currently supporting any independent smallholder groups?**

No

Do you have any future plans to support independent smallholders?

No

Challenges

1 What significant economic, social or environmental obstacles have you encountered in the production, procurement, use and/or promotion of CSPO and what efforts did you make to mitigate or resolve them?

The availability of CSPO feed stocks are an obstacle particularly for downstream products. The availability of CSPO for the manufacture of downstream derivatives appears to be limited. Customers are not prepared to pay the additional cost and by doing so, will price themselves out of consumer markets. With current tight economic conditions we envisage that it is going to be even harder to get our customers to convert to CSPO.

2 How has your organization supported the vision of RSPO to transform markets? (e.g. Funding; Engagement with key stakeholders; Business to business education/outreach)

We have engaged with our customers and suppliers by responding to our customers' requests and by making enquiries on sustainability issues to our suppliers. We direct our customers to the RSPO website and forward links/documentations from this site which educate and advise. We inform/educate our sales and compliance staff on this vision.

3 Other information on palm oil (sustainability reports, policies, other public information)

- Uploaded files:
[Sustainability Declaration Signed.pdf](#)
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